FindARTs

User Manual

FindARTs App

V2.00

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NOTE: This document is created based on version 2.1.2 of the FindARTs app for iOS and the Android operation system. Minor differences may occur as a result of the different FindARTs app version installed on your mobile device.

DOWNLOADING AND INSTALLING THE APP

The **FindARTs** app allows you to manage and control the FindARTs device from your mobile device.

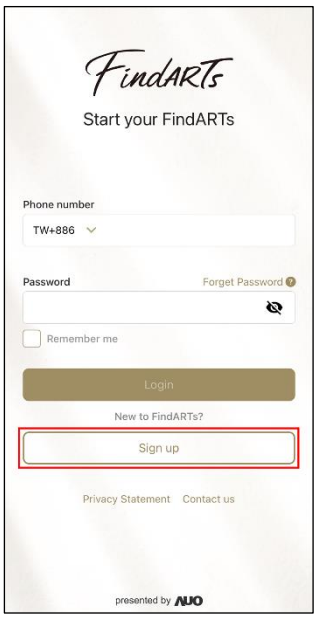
Use one of the following methods to download and install the app:

- Search for **FindARTs Remote** in the iOS App Store or Google Play Store.
- Power on the FindARTs device and scan the QR code that appears on its album menu page.

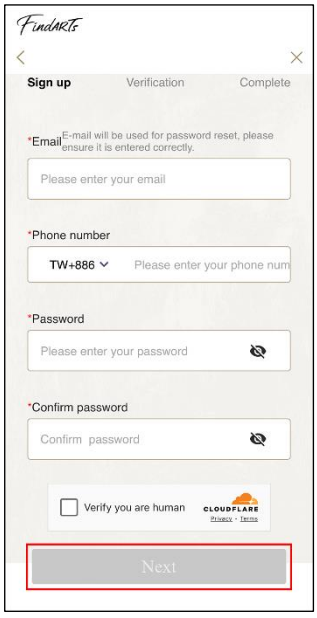
MEMBER REGISTRATION

Before you can start using the FindARTs app, you need to create an account and register as a member. Follow the steps below to register as a member:

1. Launch the **FindARTs** app ( ) on your mobile device
2. In the **Start your FindARTs** page that appears, tap **Sign up**.



3. Enter the Email address, mobile phone number, and password that you want to use to create an account. Then check **Verify you are human** and tap **Next** to proceed.

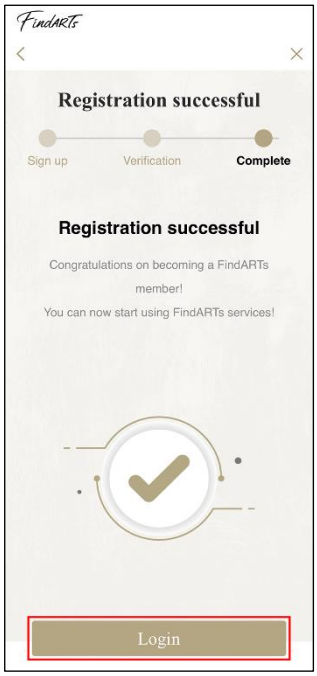


4. Enter the 4-digit verification code that is sent to the phone number entered in the previous step to verify it.

NOTE:

- If you do not receive a verification code, you can tap **Send verification again** to request that it be redelivered. The code can be re-sent up to three times. If the code has been sent three times and you still haven't completed the verification, please contact customer service.
- Each verification code will be valid for fifteen minutes. If a code expires, return to Step 3 to restart the registration process.

5. When the notification of success appears, tap **Login** to complete the process and return to the **Start your FindARTs** page.

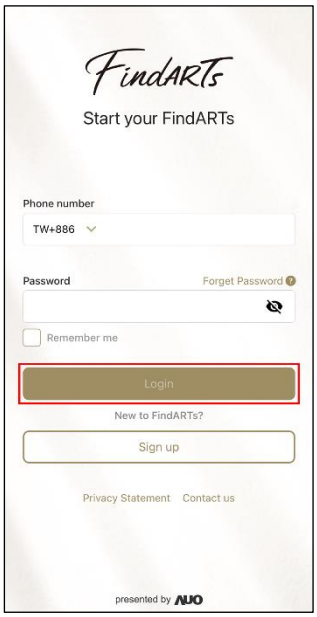


BINDING A FINDARTS DEVICE

Logging into the FindARTs App

After you have registered as a member, you can log in and start using the FindARTs app:

1. Launch the **FindARTs** app ( ) on your mobile device
2. In the **Start your FindARTs** page that appears, enter the verified mobile phone number and password and then tap **Login** to log into the app.



When you log into the FindARTs app for the first time after registration, you will directly enter the device binding process to bind a FindARTs device to your account. You will need to connect this FindARTs device to the same Wi-Fi network that your mobile device is connected to in order to complete the binding process.

Use one of the methods below to bind a FindARTs device to your account and connect the device to a Wi-Fi network.

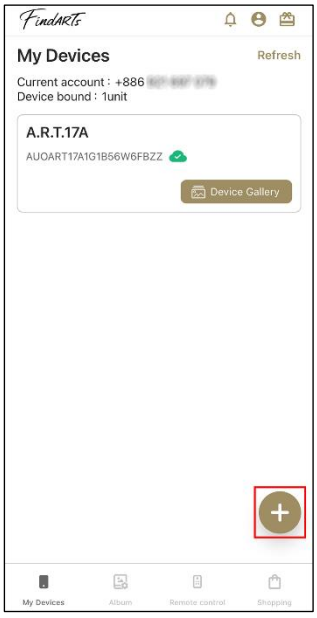
NOTE: A FindARTs device can only be bound to one account. After the binding process, the account can manage and control the device using any mobile device after logging in.

Binding a FindARTs Device via the Remote Control

Follow the steps below to use the remote control shipped with the FindARTs device to bind a FindARTs device to your account:

1. Turn on Wi-Fi on your mobile device and connect your mobile device to the Wi-Fi network that you want your FindARTs device to be connected to.
2. Power on the FindARTs device.
3. Launch and log into the **FindARTs** app ( ) on your mobile device. (See "Logging into the FindARTs App" on page 7.)
4. [Only for accounts that have one or more FindARTs devices already bound to them]

   In the **My Devices** page tap **+**.



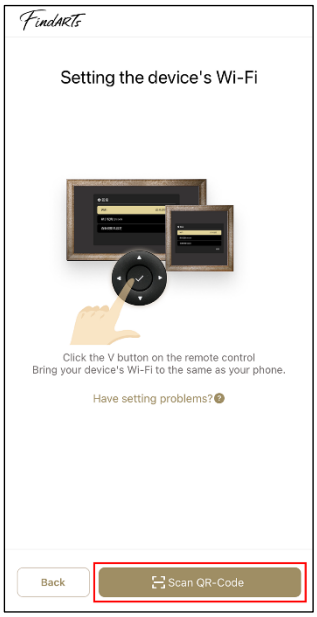
5. In the **Select Connection** page that appears, tap **Physical remote controller Set Wi-Fi**.

6. Ensure that your mobile device has been connected to the correct Wi-Fi network and then tap **Next**.

7. Follow the instructions in the **Setting the device's Wi-Fi** page that appears and press the ✓ button on the remote control to display the Wi-Fi settings menu on the FindARTs device and then connect the FindARTs device to the same Wi-Fi network that your mobile device is connected to.

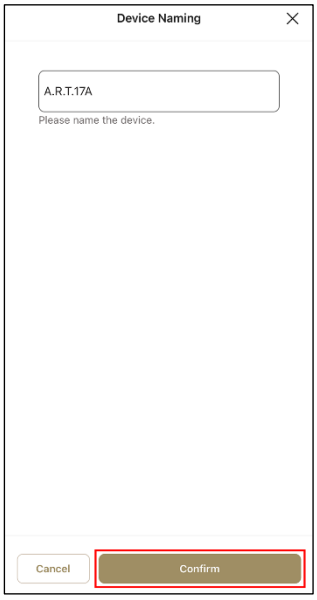
NOTE: See the "CONTROLLING THE DEVICE" section on page 15 for more information about the functions of the remote control.

8. In the **Setting the device's Wi-Fi** page, tap **Scan QRcode** and scan the QR code that appears on the FindARTs device.

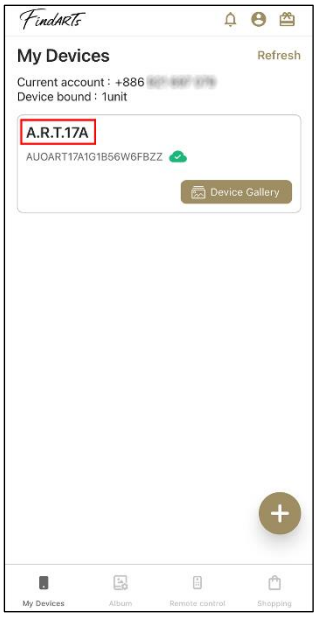


NOTE: The QR code will appear for ten seconds and then disappear. If the QR code disappears before you scan it, press the ✓ button on the remote control to display the Wi-Fi settings menu. Then press the ▼ button followed by the ✓ button to display the QR code again for five seconds.

9. Once the binding process is complete, the **Device Naming** page will appear. Enter the name you want to give to the FindARTs device and tap **Confirm**.



10. Once the name is saved, the **My Devices** page will appear and the name of the bound FindARTs device will be shown in its control panel.



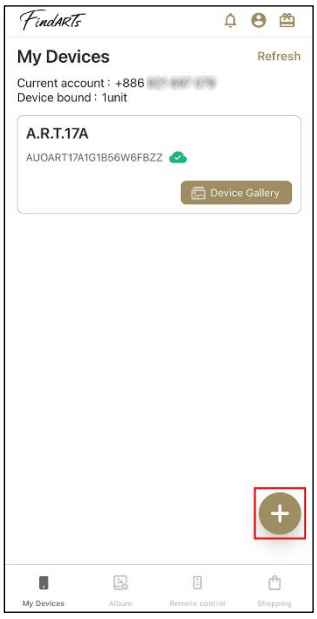
NOTE: You can tap **+** on this screen and repeat steps 5 to 9 to bind more devices to the account. The bound devices that follow will be displayed in the **My Devices** page under the first bound device.

Binding a FindARTs Device via Bluetooth

Follow the steps below to bind a FindARTs device to your account via Bluetooth:

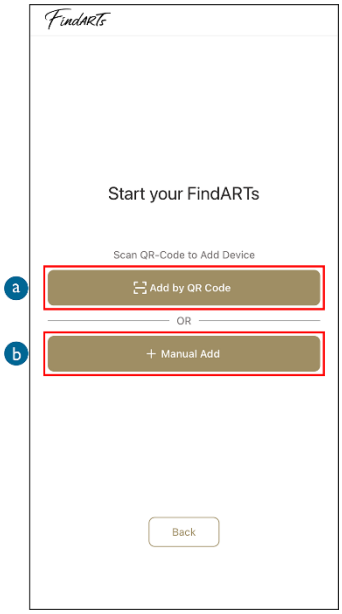
1. Turn on Bluetooth on your mobile device.
2. Turn on Wi-Fi on your mobile device and connect your mobile device to the Wi-Fi network that you want your FindARTs device to be connected to.
3. Power on the FindARTs device.
4. Launch and log into the **FindARTs** app ( ) on your mobile device. (See "Logging into the FindARTs App" on page 7.)
5. [Only for accounts that have one or more FindARTs devices already bound to them]

   In the **My Devices** page tap **+**.



6. In the **Select Connection** page that appears, tap **Via Bluetooth to find FindARTs**.

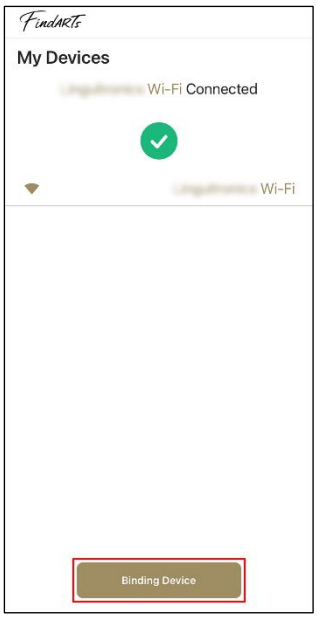
7. In the **Start your FindARTs** page that appears, choose from one of the following methods to bind the FindARTs device to the account:



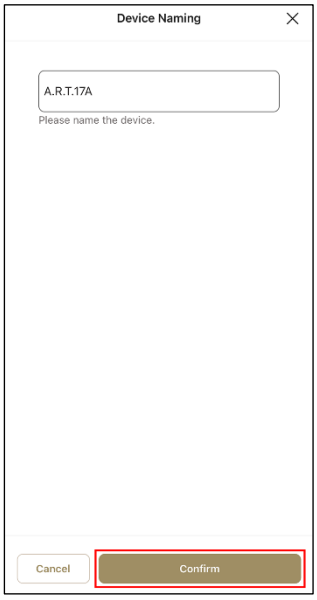
a. Press the button on the remote control to display the QR code on the album menu page of the FindARTs device that you want to bind. Then tap **Add by QR code** and scan the QR code.

b. Tap **+ Manual Add** and the **My Devices** page will appear and show all the FindARTs devices within the mobile device's range. Select the device you want to connect to the Wi-Fi network and enter the four-digit code that appears on the selected FindARTs device.

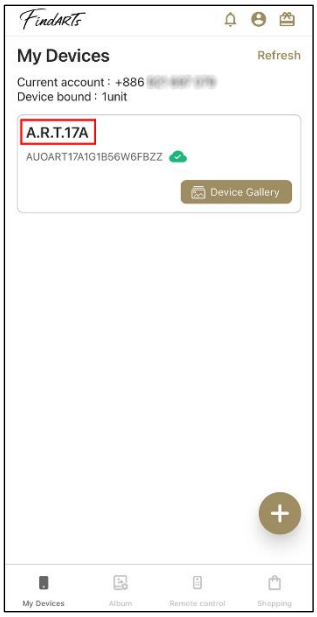
8. When the binding process is complete, follow the on-screen instructions to connect the FindARTs device to the Wi-Fi network that the mobile device is connected to.
9. When the successful connection notification appears, tap **Binding Device** to proceed.



10. In the **Device Naming** page that appears, enter the name that you want to give to the FindARTs device and then tap **Confirm**.



11. Once the name is saved, the **My Devices** page will appear and the name of the bound FindARTs device will be shown in its control panel.

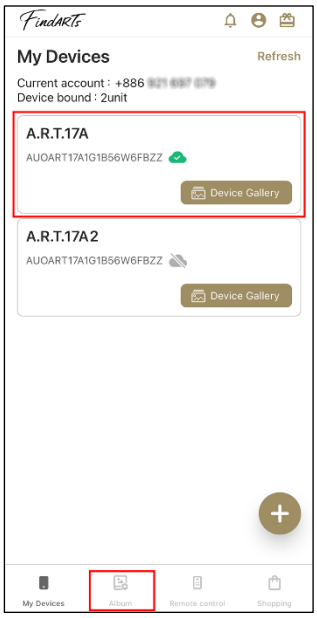


NOTE: You can tap **+** on this screen and repeat steps 6 to 10 to bind more devices to the account. The bound devices that follow will be displayed in the **My Devices** page under the first bound device.

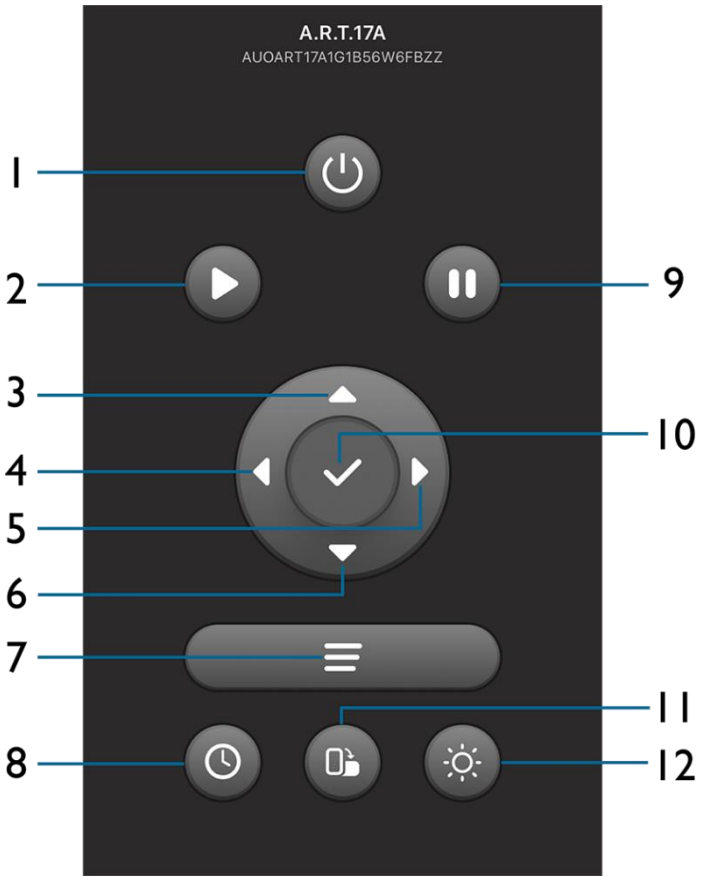
CONTROLLING THE DEVICE

The FindARTs app features a remote control page that has the same buttons as the physical remote control and allows you to control the FindARTs device that is currently connected to the mobile device.

After logging into the app, ensure that in the **My Devices** page the device that you want to control is currently connected to your mobile device (indicated by a green cloud icon) and then tap **Remote control** to access the remote control page.



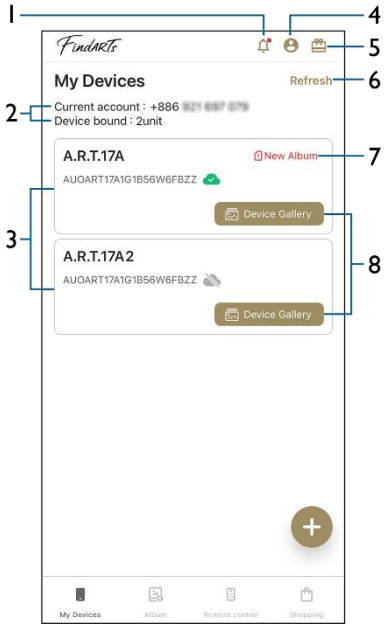
The following image and table identify each remote control button.



No.	Button
1	Power
2	Play
3	Up
4	Previous
5	Next
6	Down
7	Menu
8	Duration
9	Pause
10	OK
11	Brightness
12	Rotate

MANAGING MY DEVICES

Once one or more FindARTs devices have been bound to an account, anytime you log into the app using that account, it will automatically enter the **My Devices** page. The following image and table indicate the functions available in the **My Devices** page:

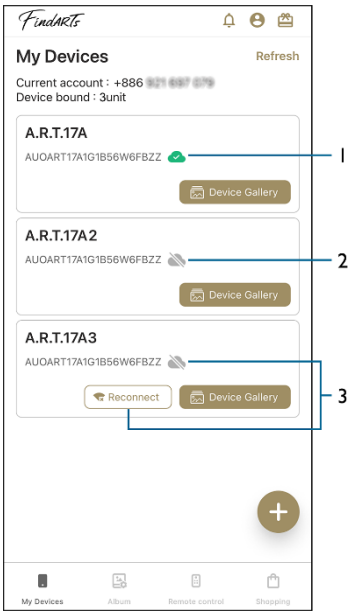


Item		Description
1	Notifications	Notifies you when there are new albums available to be pushed to your device, which is indicated by a red dot at the top-right of the icon. See "Pushing an Album" on page 28 for more information.
2	Account Information	Shows the account that is currently logged into the app and the number of FindARTs devices that have been bound to this account.
3	Device List	Lists all the FindARTs devices that have been bound to this account while showing the name, serial number, connection status, and the **Device Gallery** button for each device.
4	Member Information	Allows you to change the account's settings. See "MANAGING YOUR ACCOUNT" on page 43 for more information.
5	Album Activation	Allows you to scan a QR code to activate an album. See "Activating an Album" on page 26 for more information.
6	**Refresh**	Searches for the previously bound FindARTs devices that are currently connected to the same Wi-Fi network as the mobile device. See "Reconnecting a FindARTs Device" on page 17 for more information.
7	**New Album**	Appears when there are albums available to be downloaded to your FindARTs device. See "Device and Album Configuration" on page 43 for more information.
8	**Device Gallery**	Allows you to view all the pieces of art saved in the respective FindARTs device. See "VIEWING A SPECIFIC PIECE OF ART" on page 31 for more information.

Reconnecting a FindARTs Device

Once a FindARTs device has been bound to an account via the FindARTs app, the device will be stored in the app. Afterwards, anytime the app is logged into using that account it will list the control panels for all the previously bound FindARTs devices.

Though an account can bind with more than one FindARTs device, the mobile device can only connect to and control one FindARTs device at a time after logging in. The control panel of each FindARTs device will show its connection status via the indicators shown in the image and table below:



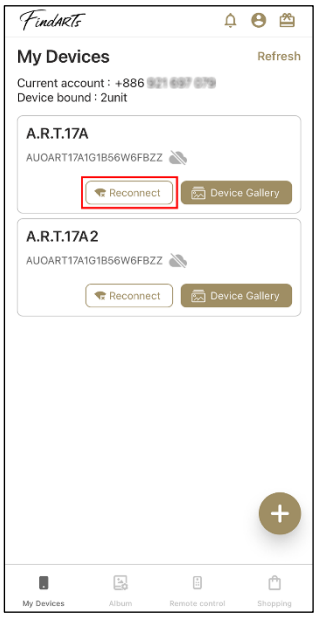
Indicator	Connection Status
1	The FindARTs device is currently connected to the mobile device. **NOTE:** To be able to control a FindARTs device, you have to connect your mobile device and FindARTs device to the same Wi-Fi network.
2	The FindARTs device is currently connected to the same Wi-Fi network as the mobile device but not connected to the mobile device. You can tap the control panel of the device to connect it to the mobile device.
3	The FindARTs device is currently not connected to a Wi-Fi network or is not connected to the same network as the mobile device. Tap **Refresh** to reconnect the device to the Wi-Fi network it was previously connected to. The **Reconnect** button will disappear when the device is reconnected to the same network as the mobile device. You can then tap its control panel to connect the FindARTs device to the mobile device. **NOTE:** If the **Reconnect** button does not disappear after tapping **Refresh**, tap **Reconnect** to reconfigure the Wi-Fi connection of the FindARTs device. See "Connecting to a Different Wi-Fi Network" on page 18 for more information.

Connecting to a Different Wi-Fi Network

Use one of the following methods to switch a bound FindARTs device to a different Wi-Fi network:

- Using the FindARTs app:

  In the **My Devices** page, tap **Reconnect** for the device whose Wi-Fi connection you want to change.



  In the **Select Connection** page that appears, follow the steps in "BINDING A FINDARTS DEVICE" on page 7 to connect the FindARTs device to a different Wi-Fi network.

- Using the physical remote control or the remote control function on the app:

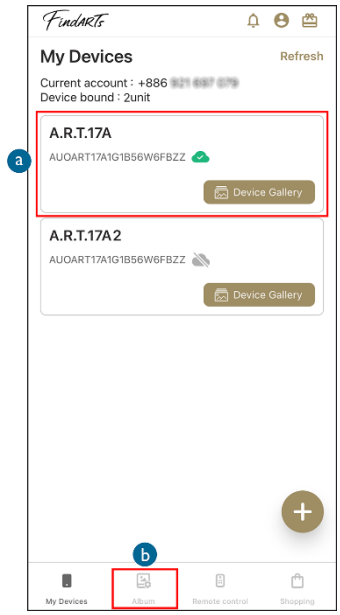
  Press the ☑ button to display the current Wi-Fi connection on the FindARTs device and press the ☑ button again to search for available networks. Use the ▲ and ▼ buttons to select the network that you want the device to switch to and use the ☑ button to confirm the selection. Then follow the on-screen instructions to connect the device to the network.

MANAGING MY ALBUMS

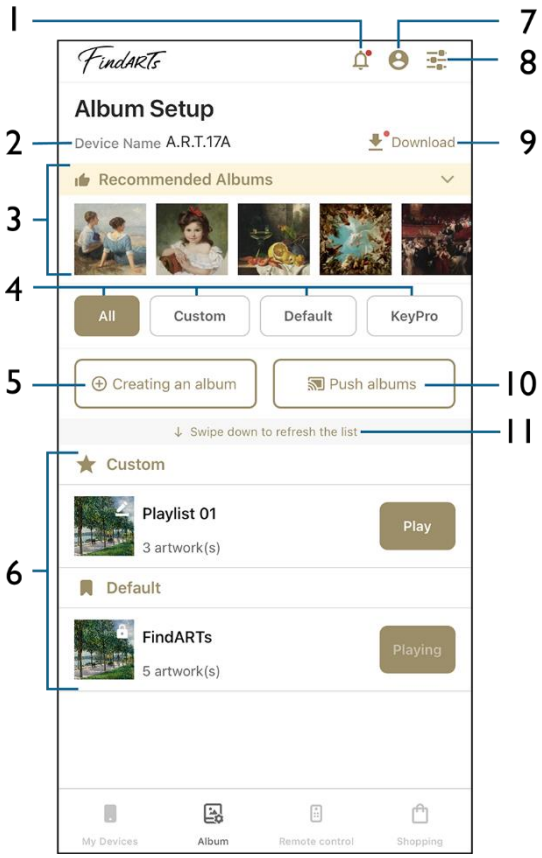
Once the binding and Wi-Fi connection process is complete, you can start to manage the albums in the FindARTs devices.

Entering the Album Setup page

In the **My Devices** page, ensure that the device which you want to control is currently connected to your mobile device (indicated by a green cloud icon) and then (a) tap its control panel or (b) tap **Album** to access its **Album Setup** page.



The following image and table indicate the functions available in the **Album Setup** page:

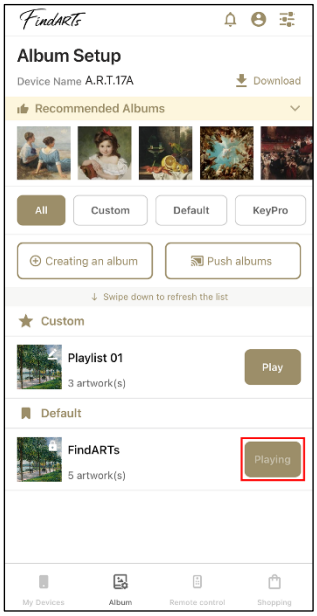


Item		Description
1	Notifications	Notifies you when there are new albums available to be pushed to your device, which is indicated by a red dot at the top-right of the icon. See "Pushing an Album" on page 28 for more information.
2	Device Name	Shows the name of the FindARTs device that the app is currently controlling.
3	**Recommended Albums**	Shows the albums that are recommended for purchase in the online shop. Tapping the thumbnail of an album will open the product page of the specific album in the FindARTs online shop and automatically log you into the website.
4	Album Tabs	Allows you to filter the albums by category: • **All** – Displays all the albums in this FindARTs device. • **Custom** – Displays all the custom albums. • **Default** – Displays all the pre-installed albums. • **KeyPro** – Displays all the albums imported from an encryption key. • **Cloud Storage** – Displays all the albums that are pushed to this FindARTs device from the cloud.
5	**Creating an album**	Allows you to create a new album. See "Creating and Editing a Custom Album" on page 23 for more information.
6	Album List	Lists all the albums under the category selected in the album tab. The icon on the top-right corner of the album thumbnail indicates whether this album is editable or not. • Not editable. • Editable.
7	Member Information	Accesses the member information menu. See "MANAGING YOUR ACCOUNT" on page 43 for more information.
8	Device Settings	Accesses the **Device Settings** page. See "SETTING UP THE DEVICE" on page 34 for more information.
9	**Download**	Allows you to download an album to this FindARTs device. A red dot will appear at the top-right corner of the arrow icon indicating there is a new album available for download.
10	**Push albums**	Allows you to push a new album to the device. See "Pushing an Album" on page 28 for more information.
11	**Swipe down to refresh the list**	Refreshes the album list.

Switching to a Different Album

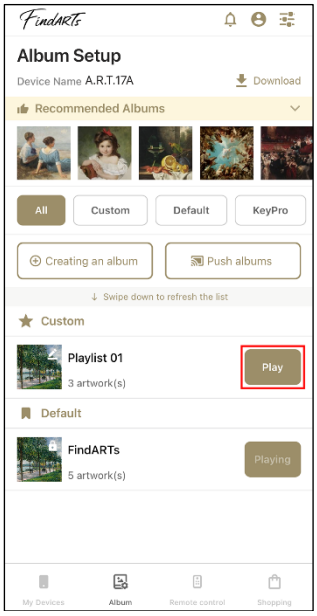
After the binding process, once a device is bound to your account and successfully connected to the same network as the mobile device, it will automatically start playing a designated pre-installed album by default. Afterwards, anytime the FindARTs device is powered on, it will automatically play the album it was playing before it was last powered off.

The album that the device is currently playing will be indicated by a **Playing** button at the right side of the album thumbnail.



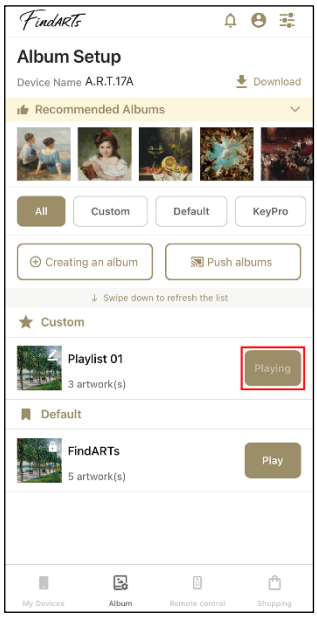
You can use one of the following methods to switch to a different album:

- Using the FindARTs app:
  1. Enter the **Album Setup** page. (See "Entering the Album Setup page" on page 19.)
  2. Tap the **Play** button of the album you want to play.



3. Once you have tapped the **Play** button of an album, the loading screen will be displayed.

4. When loading is complete, the album that is currently playing will feature a **Playing** button.



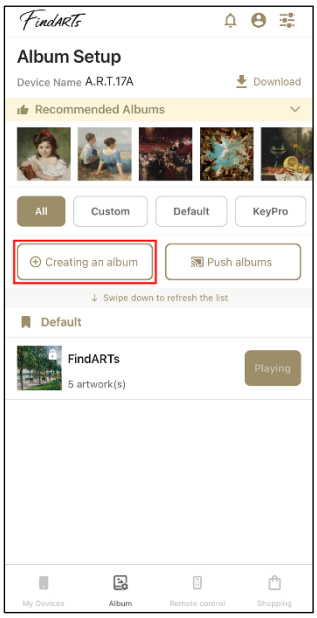
- Using the physical remote control or the remote control page of the app:
  1. Press the button to display the album menu page.
  2. Use the and buttons to navigate to the album that you want to play.
  3. Press the button to confirm the selection and play the selected album.

NOTE: See "CONTROLLING THE DEVICE" on page 15 for information on how to access the remote control page of the app.

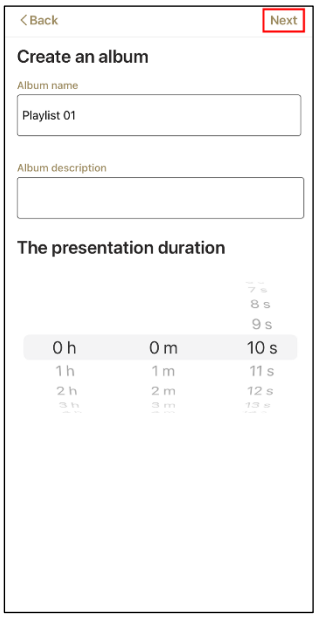
Creating and Editing a Custom Album

To create and edit a custom album:

1. Enter the **Album Setup** page. (See "Entering the Album Setup page" on page 19.)
2. Tap **Creating an album**.

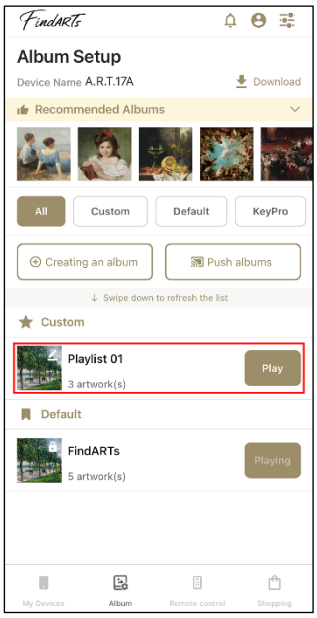


3. Configure the following items and then tap **Next** to continue:
   - The name you want to give to the album.
   - (Optional) A description of the album.
   - The amount of time that you want each piece of art to be shown.



4. Tap each piece of art you want to include in the album and then tap **Finish** to complete the process.

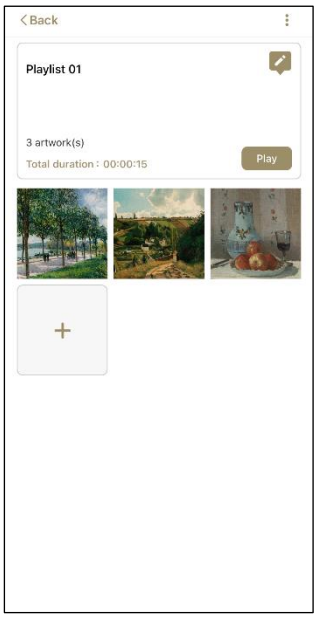
5. When the process is complete, the newly created album will be displayed in the **Album Setup** page.



NOTE: The icon on the top-right corner of the album thumbnail indicates it is editable.

6. (Optional) Tap the name of the album to view the details of the album. Use the following buttons to manage the album:

- Tap ⋮ and then tap **Delete** in the window that appears to delete the album.
- Tap ✎ to rename the album or change the duration of each piece of art.
- Tap + to add more pieces of art to the album.



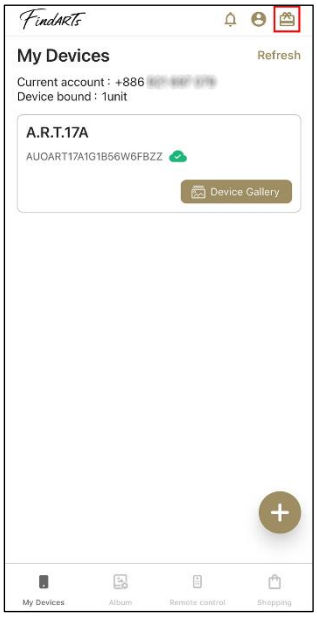
Activating an Album

You can purchase additional albums at physical stores which will then provide you a card containing a QR code and its activation code. Scan the QR code or enter its activation code to activate the album using the FindARTs app.

NOTE: Contact customer service for information on how to purchase an album using the process described above.

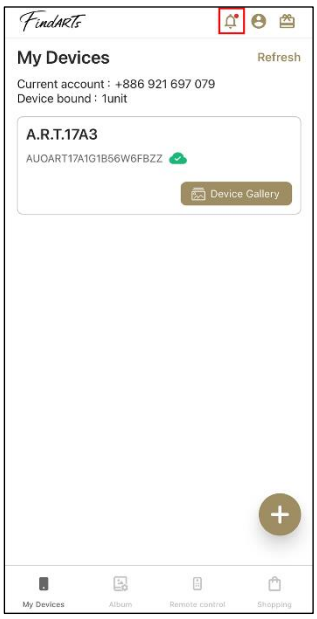
It is recommended to activate an album by scanning its QR code as described in the steps below:

1. In the **My Devices** page, tap .



2. In the **FindARTs Activation Code** page that appears, tap **Scan QRcode** and scan the QR code.

3. When the success window appears, tap **Confirm** to proceed.
4. A red dot will then appear on the top-right corner of the notification icon indicating that there is a new album available to be pushed to your FindARTs device.



5. (Optional) Push the activated album to the FindARTs device that you want to play the album. See "Pushing an Album" on page 28 for more information.

NOTE: You can also activate an album by entering its activation code in the **Collection album list** page. See "Collection Album List" on page 46 for more information.

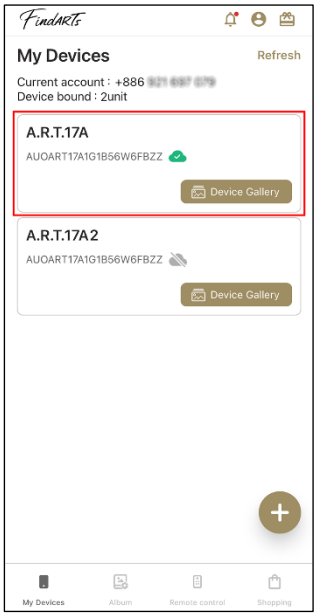
Pushing an Album

NOTE: You need to obtain a new album first before you can push an album to a FindARTs device. See the following sections for information on how to obtain a new album:

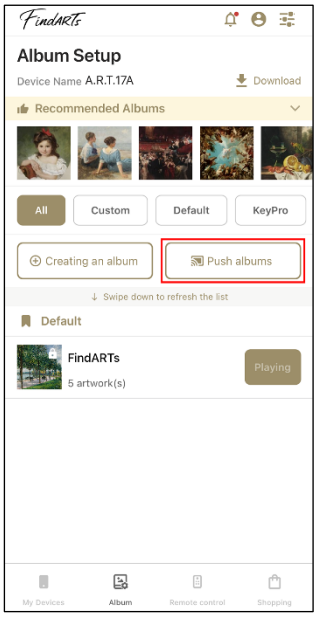
- "Activating an Album" on page 26
- "PURCHASING AN ALBUM" on page 33

To push an album to a FindARTs device means downloading the album from the cloud to the storage space of the device. When you have a new album available to push to your device, follow the steps below:

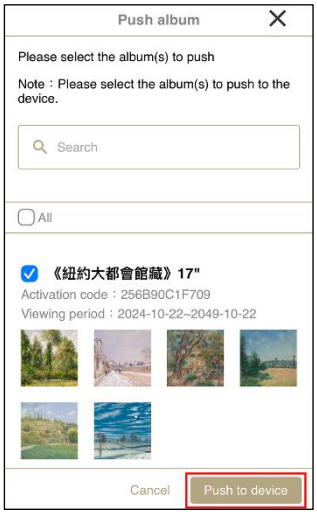
1. In the **My Devices** page, ensure that the device which you want to push the album to is connected to the mobile device (indicated by a green cloud icon) and then tap its control panel.



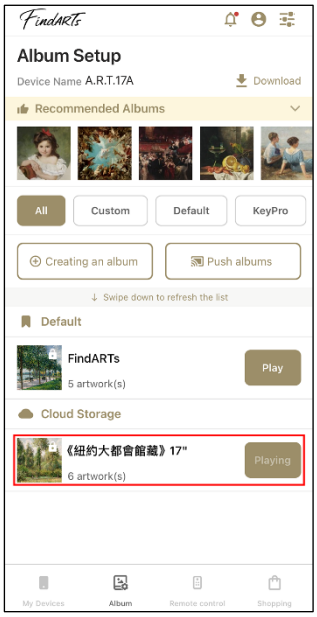
2. In the **Album Setup** page that appears, tap **Push albums**.



3. In the **Push album** window that appears, check the album(s) that you want to push to this device and tap **Push to device** to start downloading the album(s) on the FindARTs device.

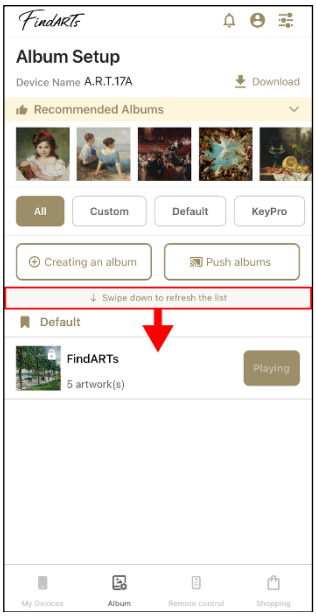


4. Once the download is complete, the device will automatically play the new album. The album will also appear in the album list and show the **Playing** button.



NOTE:

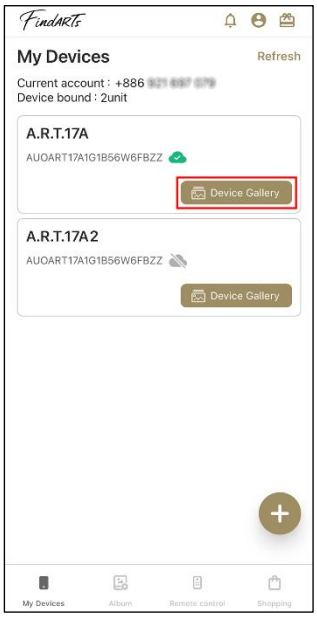
- If you push more than one album at the same time in step 3, the device will play the one that finishes downloading last.
- Swipe down on the **Swipe down to refresh the list** bar if the new album does not automatically appear on the album list.



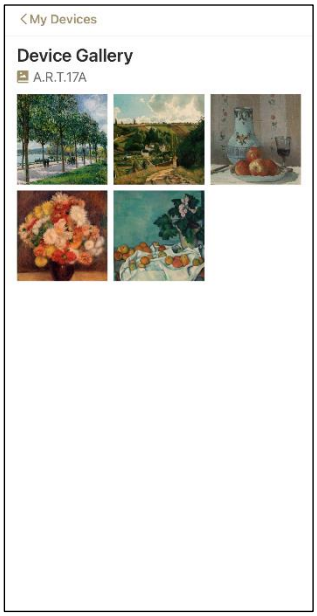
VIEWING A SPECIFIC PIECE OF ART

The FindARTs app allows you to view the pieces of art stored in any of the bound FindARTs devices no matter whether it is connected to or disconnected from your mobile device.

1. In the **My Devices** page, tap the **Device Gallery** button of the device whose gallery you want to view.

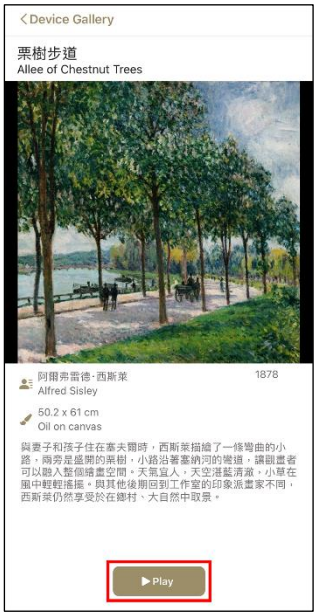


2. The **Device Gallery** page that appears will display all the pieces of art stored in the FindARTs device. Tap any thumbnail to view the details for that specific piece of art.



NOTE: You can access the **Device Gallery** page even when the FindARTs device is disconnected from your mobile device.

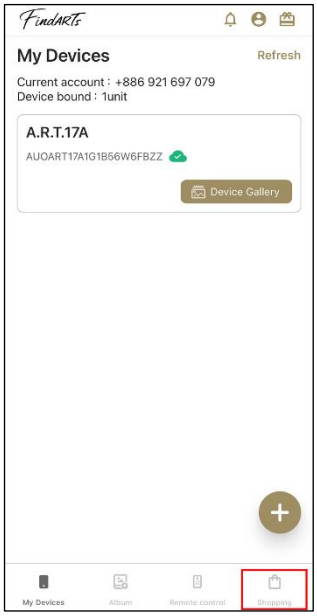
3. (Optional) If the FindARTs device is currently connected to the mobile device, you can tap **Play** to play the piece of art.



NOTE: The selected piece of art will be shown continuously for 120 seconds or until it is stopped. To stop playing the specific piece of art, tap **<Device Gallery** to go back to the **Device Gallery** page and play another piece of art or return to the **Album Setup** page to play another album. See "Switching to a Different Album" on page 21 for more information.

PURCHASING AN ALBUM

You can purchase albums on the FindARTs online shop. Tap **Shopping** and the app will send you to the FindARTs online shop. After you have selected the album that you want to buy, follow the on-screen instructions to complete the transaction.



After the transaction is completed, a red dot will appear on the top-right corner of the notification icon within three minutes indicating there is a new album available to be pushed. See "Pushing an Album" on page 28 for more information about how to push the new album to your FindARTs device.

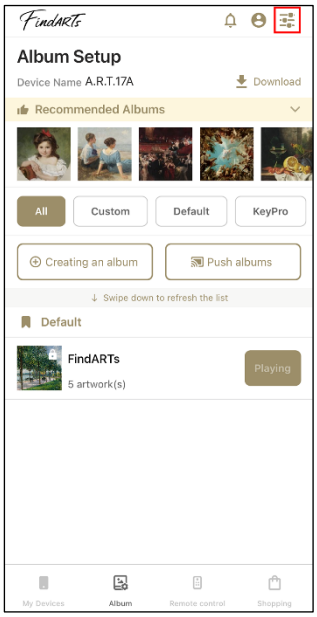
SETTING UP THE DEVICE

The FindARTs app allows you to configure your FindARTs device in its **Device Settings** page when it is connected to your mobile device.

Entering the Device Settings Page

To enter the **Device Settings** page:

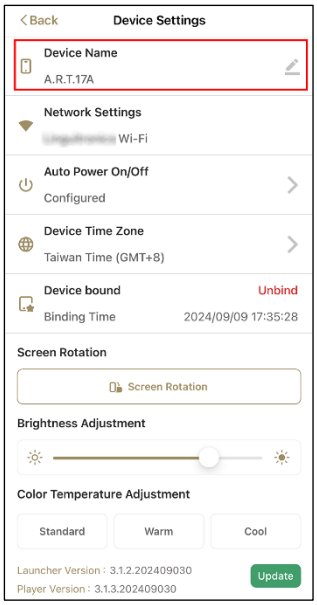
1. Enter the **Album Setup** page of the device that you want to configure. (See "Entering the Album Setup page" on page 19.)
2. Tap to access the **Device Settings** page.



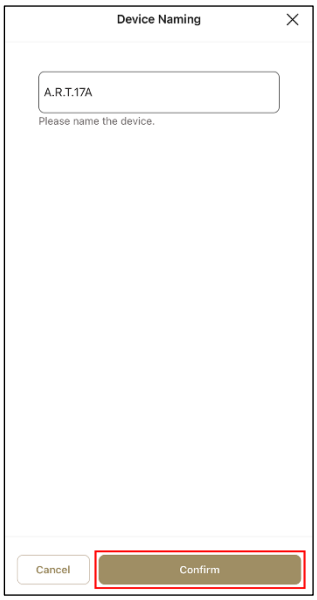
Changing the Name of the Device

To change the name of the device to make it more easily identifiable:

1. Enter the **Device Settings** page of the device whose name you want to change. (See "Entering the Device Settings Page" on page 34.)
2. Tap **Device Name**.



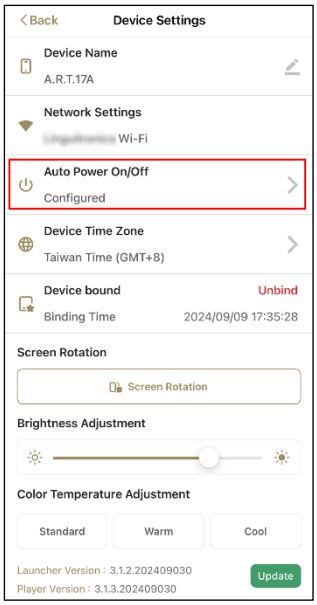
3. In the **Device Naming** page that appears, enter the name you want to give the device and tap **Confirm** to complete the process.



Setting Auto Power-On/Off Time

To have the device automatically power on/off at a pre-configured time:

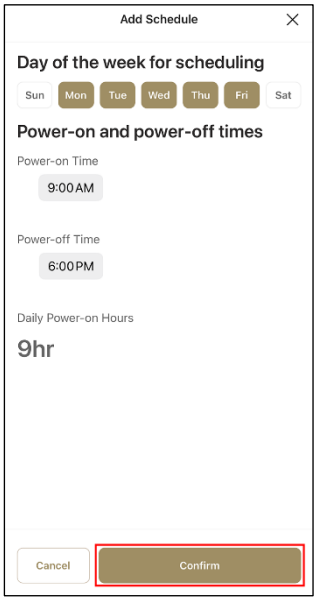
1. Enter the **Device Settings** page of the device in which you want to create an auto power on/off schedule. (See "Entering the Device Settings Pag" on page 34.)
2. Tap **Auto Power On/Off**.



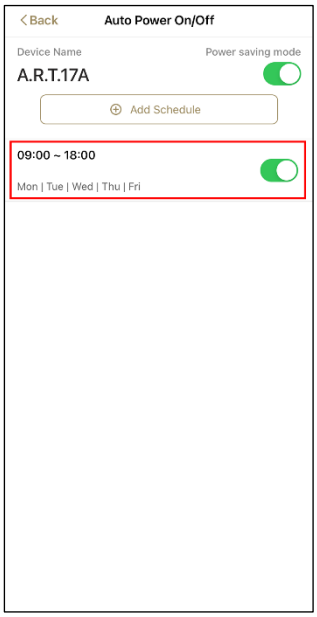
3. In the **Auto Power On/Off** page that appears, ensure that the **Power saving mode** is enabled and then tap **Add Schedule** to continue.

NOTE: The Auto Power On/Off function is only available when the **Power saving mode** is enabled.

4. In the **Add Schedule** window that appears, select the days(s) of the week and time when you want the device to automatically power on and off, and then tap **Confirm** to proceed.

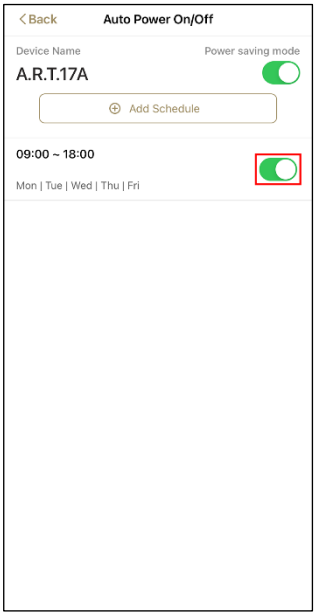


5. The newly created schedule will be displayed in the **Auto Power On/Off** page.



Use the following buttons to manage the schedule:

- Tap to enable/disable the schedule.

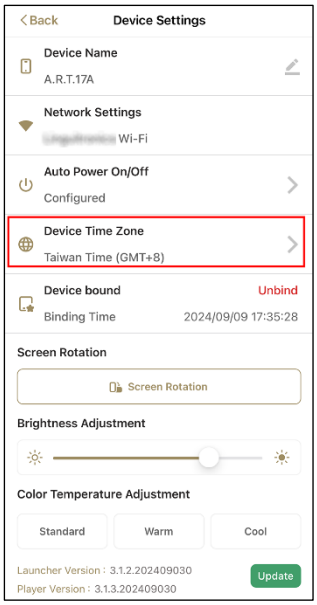


- Swipe the schedule to the left and then tap the **Delete** button that appears to delete the schedule.

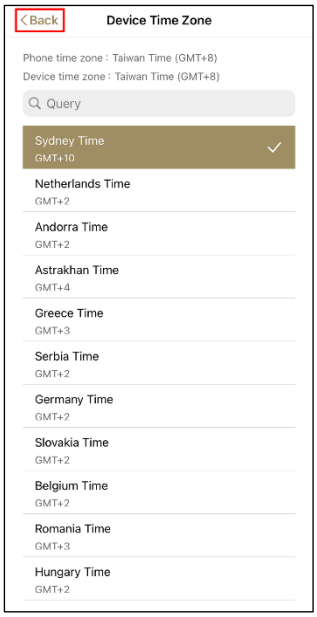
Changing the Time Zone

To change the time zone of the device:

1. Enter the **Device Settings** page of the device whose time zone you want to change. (See "Entering the Device Settings Pag" on page 34.)
2. Tap **Device Time Zone** to access the time zone page.



3. From the time zone list select the time zone you want for the device and tap **< Back** to complete the process.

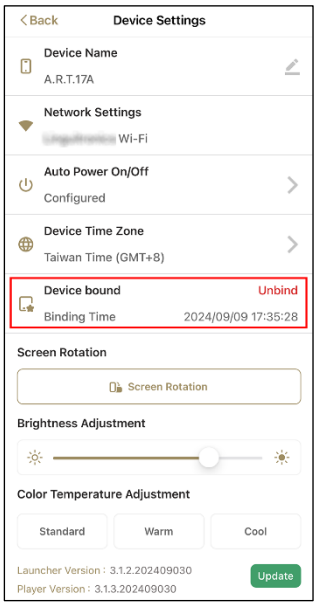


Unbinding a FindARTs Device

To unbind a device is to remove a previously bound FindARTs device from an account's device list. Once a FindARTs device is unbound from the account, the device will delete all the customized settings, including the custom albums and the albums that have been pushed to this device.

To unbind a FindARTs device from an account:

1. Enter the **Device Settings** page of the device that you want to unbind. (See "Entering the Device Settings Pag" on page 34.)
2. Tap **Device bound** and then tap **Confirm** in the confirmation window that appears to complete the process.

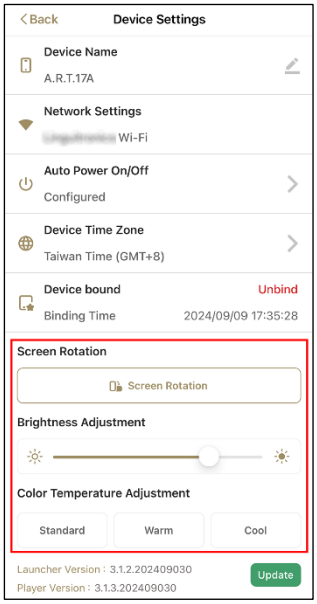


NOTE: A FindARTs device will be reset to the factory default settings once it is unbound from an account. However, the KeyPro albums that have been installed to the device via an encryption key will remain in the device as these albums are not bound to any account.

Adjusting the Display Panel Settings

To adjust the device's display panel settings:

1. Enter the **Device Settings** page of the device whose display panel settings you want to adjust. (See "Entering the Device Settings Pag" on page 34.)
2. You can adjust the following parameters of the device's display panel in the **Device Settings** page:



- **Screen Rotation**

  Tap **Screen Rotation** to toggle the orientation of the device between landscape and portrait.

  NOTE: This function is available for FindARTs models with a rectangular form factor only.

- **Brightness Adjustment**

  Drag the **Brightness Adjustment** scroll bar to adjust the brightness of the device's display panel.

- **Color Temperature Adjustment**

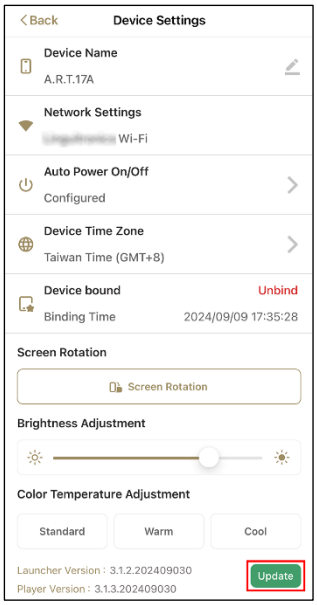
  Select one of the **Color Temperature Adjustment** buttons (**Standard** / **Warm** / **Cool**) to toggle the color temperature of the device's display panel.

3. Tap **<Back** to complete the process.

Updating the Device's Firmware

To update the device's firmware:

1. Enter the **Device Settings** page of the device whose firmware you want to update. (See "Entering the Device Settings Pag" on page 34.)
2. Tap **Update** and follow the on-screen instructions to update the firmware of the device.

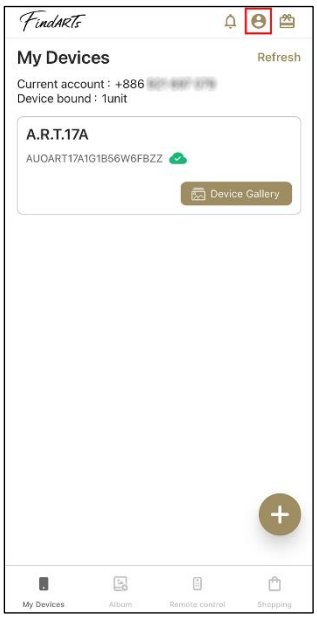


MANAGING YOUR ACCOUNT

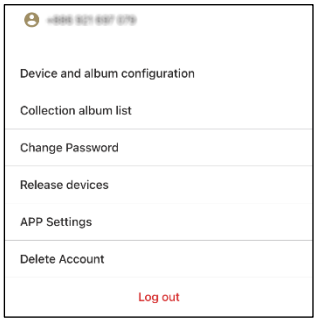
You can manage your FindARTs account in the member information menu via any mobile device after logging into the FindARTs app.

Accessing the Member Information Menu

Tap in the **My Devices** page to access the member information menu.



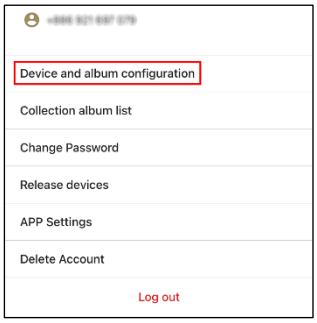
You can access the following functions in the member information menu:



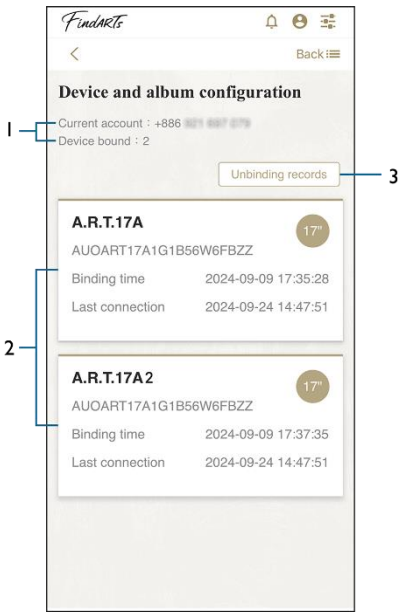
- **Device and album configuration** — Shows the devices that are currently bound to this account and the albums that have been pushed to each device. See "Device and Album Configuration" on page 43 for more information.
- **Collection album list** — Shows the albums that are owned by this account. See "Collection Album List" on page 46 for more information.
- **Change Password** — Allows you to set a new password for this account.
- **Release devices** — Unbinds a FindARTs device from the account (for customer service only).
- **APP Settings** — Accesses the **APP Settings** menu. See "App Settings Menu" on page 47 for more information.
- **Delete Account** — Provides instructions on how to permanently delete your account.
- **Log out** — Logs you out of the app.

Device and Album Configuration

The FindARTs app allows your account to bind with multiple FindARTs devices. To view the configuration of any of the devices, enter the member information menu (see "Accessing the Member Information Menu" on page 43) and then tap **Device and album configuration**.



The **Device and album configuration** page will then appear and display the following information:



Item		Description
1	Account information	Shows the account that is currently logging into the app and the number of FindARTs devices that have been bound to this account.
2	Device list	Lists all the FindARTs devices that have been bound to this account.
3	**Unbounding records**	Shows a record of FindARTs devices that have been unbound from this account.

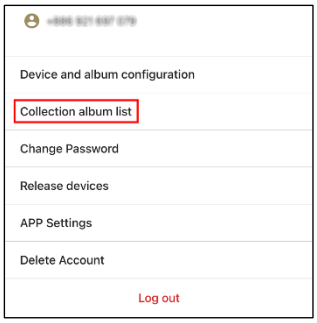
In the **Device and album configuration** page, tap the control panel of a FindARTs device to enter its configuration page.

You can access the following functions in a device's configuration page:

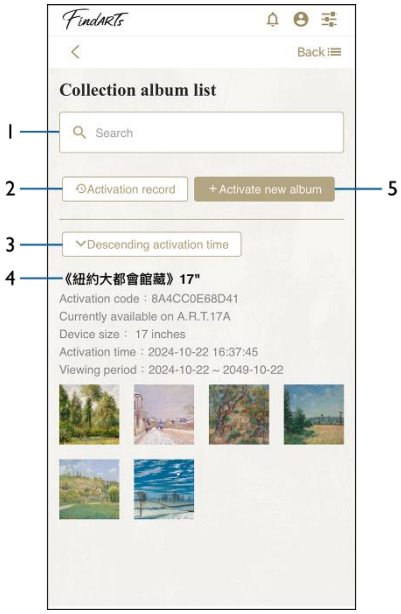
Item	Description
1 **+Add album**	Allows you to push an album to this device. See steps 3-4 in the "Pushing an Album" section on page 28. **NOTE:** If you push an album to a device that is currently not connected to the mobile device, a **New Album** indication will appear on the control panel of that device in the **My Devices** page indicating there are new album(s) available for download.
2 **Push record**	Shows a record of the albums that have been pushed to this device.

Collection Album List

A collection album is an album obtained by activating a QR code or purchased in the FindARTs online shop, or an album that is gifted from FindARTs. To view all the collection albums owned by your account, enter the member information menu (see "Accessing the Member Information Menu" on page 43) and then tap **Collection album list**.



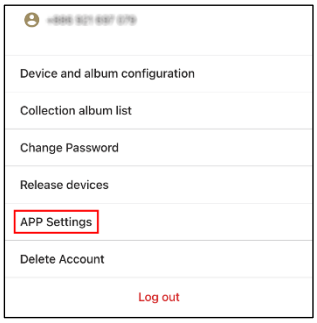
The **Collection album list** page will then appear and display the following function:



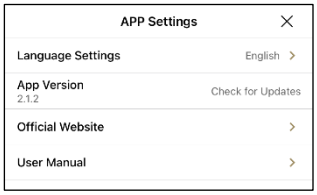
Item		Description
1	Search	Allows you to search for a collection album.
2	**Activation record**	Shows a record of the activated albums.
3	Rearrange the albums	Arranges the collection albums in a descending or ascending timeline.
4	Album list	Lists all the collection albums owned by this account and information about each album, including in which FindARTs device this album is currently available.
5	**+Activate new album**	Allows you to enter an activation code to activate a new album. **NOTE:** A red dot will appear on the top-right corner of the notification icon indicating there is a new album available to be pushed to your FindARTs device when an album is activated.

App Settings Menu

There are additional settings you can configure for the FindARTs app. To access the **App Settings** menu, enter the member information menu (see "Accessing the Member Information Menu" on page 43) and then tap **APP Settings**.



The **App Settings** menu will appear and display the following functions:



- **Language Settings** – Allows you to change the language for this app.
- **App Version** – Shows the version of this app and allows you to search for the latest version of the app.
- **Official Website** – Sends you to the FindARTs official website.
- **User Manual** – Allows you to download user manuals for FindARTs devices and the FindARTs app.

官網最新版 User Manual

最新操作說明可掃描 QR code
→點擊「相關下載」→ 下載說明書

Scan the QR code on the cover page.
Go to **FindARTs official website** → **Downloads** → select **Download** to download the latest user manual

FindARTs

Contact US

service@findarts.net
www.findarts.net

presented by AUO