

This is a translated version of the Chinese warranty document. In case of any discrepancy, the Chinese warranty document shall prevail.

## FindARTs Content Encryption Key Warranty

This warranty applies merely to FindARTs content encryption key (the “Product”) sold within authorized distribution channels of AUO Corporation (the “Company” or “Original Manufacturer”). The Product can only be used with FindARTs series devices (the “Device”).

### I. Warranty Coverage:

1. This warranty is valid only in the Taiwan region.
2. This warranty lasts one (1) year from the original purchase date.
3. The Company will provide repair services if the Product malfunctions under normal use conditions during the warranty period and such malfunction has been verified as related to the Product.
4. This warranty will become void immediately if the Product’s serial number (the “SN”) is changed, damaged, or removed.

### II. Repair Process

1. Products covered by the Company's warranty come with a product warranty card. For any repair requests, the original receipt or the proof of purchase stamped by the original place of purchase must be provided along with the content encryption key warranty card.
2. The Company's authorized repair and service station will inspect the Product. If it confirms that the malfunction stems from manufacturing, free repair service will be provided during the warranty period (which starts from the original purchase date). If the Product is irreparable with parts, such Product will be replaced with a product of the same model or with similar specifications.

### III. Additional Information & Exclusions

1. As each Product is customized, a cooling-off period of seven (7) days prescribed by the Consumer Protection Act will not be applicable, and therefore the Product cannot be returned or exchanged unconditionally. If, however, the Product is damaged upon arrival, the Original Manufacturer will provide a replacement free of charge.
2. If the warranty period has expired, the consumer will need to pay in advance out-of-pocket for parts and repair service fees (the “Repair Fees”). The Original Manufacturer reserves the right to withhold repair services.
3. Any part removed from the Product during repair shall be the properties of the Original Manufacturer; the Original Manufacturer may perform repair using new and/or processed parts from other manufacturers.
4. The Product can only be repaired to restore its original condition when purchased. Any addition, deletion, or edition of the Product is not allowed.
5. Only after the Device is sent for repair, and a certificate of necessary serial number changes has been obtained from the Original Manufacturer, can the update of the SN saved in the content encryption key be made.
6. The content encryption key is a certificate authorizing legal use. It will not be re-issued when lost nor be duplicated or backed up. Please do not use other devices to access the content encryption key, as this action will be regarded as sabotage which will void this warranty and may potentially damage files.

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7. All other matters not set forth herein, whether express or implied, will not be covered by this warranty, unless such matters are attributable to the Original Manufacturer or any authorized distribution channel of the Company. For the avoidance of doubt, this warranty does not apply under the following circumstances:
  - (1) Malfunction due to factors other than a defect in the Product (e.g., moisture damage, wear and tear, deformation, damage from pests and rodents, earthquake, flood, fire, typhoon, damage in transit, stain or surface scratch after use, pressure, bump, scrape, shock, high temperature, wrong voltage, corrosion, oxidation and rusting of electronic parts due to wires or cables exposed to moisture or water, damages attributable to human factors, etc.).
  - (2) Damage, modification, removal, or addition of files within the Product.
  - (3) Problems and malfunctions caused by a computer virus or access using products other than the FindARTs series.
  - (4) Damage or loss of consumables or accessories (such as outer box and instruction manual) provided with the Product.
  - (5) Other abnormal or unusual use.
8. This warranty and all related services shall be terminated immediately if the files within the Product are cracked due to any reason attributable to the consumer.
9. The Company reserves the right to modify and interpret this warranty.
10. The Original Manufacturer and image licensor reserve the right to take any legal action against any tortious behavior (such as intrusion of information, hardware damage, malicious use, or sabotage).

Customer service e-mail: [service@findarts.net](mailto:service@findarts.net)

Warranty Period: One (1) year

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## Content Encryption Key Warranty Card

SN : \_\_\_\_\_

Album Name:

Authorization Period:

- \_\_\_ year(s)
- Starting from today to MM/ DD/ YYYY
- Equal to the lifetime of the content encryption key

- A one-year warranty is provided (for Taiwan region only) starting from the original purchase date for malfunctions caused by non-human factors during normal use.
- If you need repair services, the original receipt or the proof of purchase stamped by the original place of purchase must be provided along with this content encryption key warranty card.
- The content encryption key is a certificate authorizing legal use. It will not be re-issued when lost nor be duplicated or backed up upon request.
- Please do not use other devices to access the content encryption key, as this action will be regarded as sabotage which will void this warranty and may potentially damage files.
- The Original Manufacturer and image licensor reserve the right to take legal action against any tortious behavior (e.g., intrusion of information, hardware damage, malicious use, or sabotage).

For more details: [www.findarts.net](http://www.findarts.net)

### User instructions\_album import

Album Import

- Plug the content encryption key into the Device and the album will initiate importing.
- 17-inch devices require a Micro USB to USB Type-A converter to connect the FindARTs content encryption key.